



15 Common Causes of Communication Silos Checklist

PwC's global survey indicates that 55% of companies have siloed teams. Chances are good your organization faces more than one of these:

1. **Loyal to area rather than company** (do they even know the organization mission and values?)
2. **Us versus them mentality** (are other departments seen as rivals for resources?)
3. **Geographic distance** (are they in another time zone or country?)
4. **Different physical spaces** (are some of them more coveted than others?)
5. **Management styles** (is one leader is hands-off and another very controlling?)
6. **Security issues** (how safe do people feel about raising risky topics?)
7. **Management priorities and the cultures they support** (is one area focused on bonuses and another on customer satisfaction?)
8. **Multiple systems and platforms** (do they all communicate so information is transparent and shared equally?)
9. **Policies and procedures** (are these uniformly implemented throughout the organization?)
10. **Size** (do the larger areas get more resources whether or not they're productive?)
11. **Approach to promotions and bonuses** (are these more subjective or objective?)
12. **Philosophy on sharing information** (are people outside of an area informed about the progress in another?)
13. **Willingness to trust** (are others welcomed or viewed with suspicion?)
14. **Open mindedness** (are new ideas given a fair shake or has "we've always done it this way" become entrenched?)
15. **Cooperation** (how willing is one group to communicate and work with another?)

As a leader, now that you've reviewed these, answer two key questions:

- **Why are we doing things this way?**
- **What can I do to lead a unified organization?**